

WELCOME TO THE PALACE

Introducing the ultimate luxury experience from Dream Cruises. Palace guests enjoy exclusive complimentary privileges, private facilities and dedicated service from our traditional European-style butler service. We are looking forward to serve you and create your dream vacation onboard Genting Dream.

Kindly inviting you to our dress code as "smart casual" in the indoor areas of The Palace.

DEDICATED SERVICE

24 Hours Butler Concierge

Palace Reception (Deck 17 FWD) 24 hours
Visit us or dial hotline [17440](tel:17440), our Butler Concierge will be glad to assist you.

In-suite Convenience

Mini Bar and Fruit Plate

Drinks and fruit setup are complimentary as first consumption of your cruise. Replenishment of the mini bar drinks and fruit is available for a minimum charge. Water is complimentary throughout the cruise and subject to fair usage policy.

24 Hours Room Service

Savour your favourite delicacies from the selected in-suite dining menu, made available in all suites for exclusive enjoyment. Room service menu is chargeable, subject to additional 15% service charge and standard room handling charge of SGD 5 (per dish).

Bill Settlement

Palace Reception (Deck 17 FWD) 24 Hours

For bill settlements, please proceed to Palace Reception and bring along your access cards. For Credit Card payments, we accept CUP Credit Card, VISA, MASTERCARD, JCB and AMEX.

ONBOARD EXPERIENCES

Kindly refer to the Dream Daily for detailed cruise program.

DINING AND BEVERAGE PACKAGE

Premium Beverage Package *

Sky is the limit for Palace guests as the Complimentary Premium Beverage Package can be enjoyed at below listed bars and lounges around the ship.

- Bar 360 (Deck 6 MID)
- Bar City (Deck 8 MID)
- Genting Club Lounge (Deck 16 FWD)
- Outdoor Sundeck Bars (Deck 17 FWD)
- Palace Lounge (Deck 17 FWD)
- Palace Pool Side Café (Deck 18 FWD)

Request the special beverage menu from our accommodating bartenders to make sure you make the most out of it.

** Please drink responsibly. Guests who are intoxicated would be refused of service.*

** Terms and conditions apply. Please check with the Butler Concierge for more information.*

Complimentary Specialty Dining *

Experience the gastronomic delights onboard with two (2) complimentary set meal credit. For each Palace guest have one (1) lunch or one (1) dinner can be enjoyed per night of stay.

You can choose two (2) among our five (4) exclusive restaurants and enjoy one-time lunch or dinner set meal. Complimentary and unlimited draft beer, house wines, sodas, and chilled juices by the glass are also included.

- Silk Road (Deck 6 FWD)
- Bistro By Mark Best (Deck 8 MID)
- Umi Uma (Deck 8 AFT)
- Umi Uma Teppanyaki (Deck 8 AFT)

Reservation is required and cancellation policy applies. Please contact your Butler Concierge for further assistance.

** Terms and Conditions apply. Please check with the Butler Concierge for more information.*

Quick Self-checkout

Skip the queues. Scan the QR code to check your cabin charges, settle your bill, and authorize auto debit instantly.



Join DreamElite Now and Receive a Free Gift!

Enroll for free and redeem your welcome gift instantly. Start earning Dream Points for exclusive member privileges!



Share Your Feedback With Us

Kindly scan the QR code to participate in our survey. We treasure your valuable feedback, thank you!



PRIORITY SHOW BOOKING

Zodiac Theatre (Deck 7 FWD)

Be on the front row and have a great view of the show! Butler Concierges will be glad to assist with your booking and to escort you to Zodiac Theatre for the highlight shows of the cruise upon request.

COMPLIMENTARY WI-FI

All Palace guests are eligible for complimentary standard internet Wi-Fi access. Please connect to the Dream Wi-Fi network and log in to *wifi.com* to activate your complimentary Wi-Fi. The access allows 2 devices to be connected simultaneously. Please ask your Butler Concierge for further assistance.

IN-ROOM SPA SERVICE

Reservation Hotline: 15330

Your rejuvenation journey begins within a haven of calm and serenity onboard. A wide array of traditional and progressive spa treatments is available for in-room spa service with additional charge of SGD 50 exclusively for Palace Guests only. Please ask your Butler Concierge for further information.

PRIVATE FACILITIES

Palace Pool and Sun Deck

(Deck 18 FWD) 08:00 – 22:00

Lay back on a private pool & sun deck and feel your everyday life drift far away with our exclusive pool area for Palace guests. Enjoy a drink at our Palace Pool Side Café while having a dip in one of the four Jacuzzis or enjoy shuffleboard with friends and family.

- For any assistance, please feel free to approach our friendly pool attendants.
- Please wear proper swim attire.

Palace Spa

(Deck 18 FWD) 08:00 – 01:00

Rejuvenate yourself in our private thermal spa exclusively for Palace guests only.

Palace Gymnasium & Studio

(Deck 18 FWD) 24 hours

Hit this private gymnasium and reenergize yourself for a well-balanced lifestyle. You can also borrow headsets at the Palace Reception (Deck 17 FWD) for gym activities.

CABIN UPGRADE

Palace Reception (Deck 17 FWD) 24 hours

Cabin upgrade is available at a moderate price. Kindly proceed to the Palace Reception for more information and assistance. Subject to availability.

THE PALACE DINING

In addition to the many dining options available, below are additional options exclusive to Palace guests only.

Palace Restaurant

(Deck 17 FWD)

The Palace Restaurant serves a variety of local and international cuisines and also offers 24-hour menu with selected choices upon request to accommodate on your own time.

**Food to be consumed within restaurant's premises only due to safety concerns.*

Classic French and Chinese Wines

Have a sip of our French and Chinese wines sold by the bottle displayed near the Palace Reception (Deck 17 FWD).

Cookie Corner

(Deck 17 FWD) 24 hours

Check out our variety of home made cookies near the Palace Reception while enjoying your leisure time onboard.

Dining Hours – The Palace Restaurant

Date	Breakfast *	Lunch*	Dinner*	Supper*
Friday			1800-2100	2300-0300
Singapore				
Saturday	0700-1000	1200-1500	1800-2200	23000-0300
High-Sea				
Sunday	0700-1000			
Singapore				

- Lunch and Dinner reservation is Required.
- Breakfast and supper – First come first serve.
- A 24 hours menu with selected dishes will be offered in the palace lounge out of the dining hours above mentioned.